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March 24, 2021

AMENDMENT #1 RFP-021-T-2021 (P) Provide Wide Area Network Infrastructure Services and Community Internet Access for the Department of Education in the U. S. Virgin Islands

INSERT: *Questions and Answers*

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.

BIDDERS MUST ACKNOWLEDGE RECEIPT OF THIS AMENDMENT WITH THEIR BID PROPOSAL.

Questions and Answers:

Question 1: For the sites listed in the RFP will the Department of Education coordinate access to all facilities even non-VIDE locations or must the contractor arrange access independently? This question is based on access for initial deployment/ installation and then after install maintenance and onsite outage support/ response.

Response: VIDE will and can coordinate access to all the sites. Public/remote sites must be coordinated with the entity to which the equipment needs to be installed.

Question 2: Will all locations have an indoor area for installing equipment like rack or cabinet or should vendors include equipment racks and/or outdoor enclosures?

Response: Yes, all equipment will be installed at the main point of communication at majority of the locations. The equipment will likely be installed, but in most cases there is a location to house equipment.

Question 3: Will access to the WAN and connected service be limited to VIDE students or will the general public (non-students) be permitted access?

Response: This is a student base environment and as such only who are identified as students will have access. Anything outside of that will be managed by VIDE.

Question 4: Will VIDE equipment handle any required content filtering our should the user's solution include this?

Response: VIDE equipment will do the filtering and will be in place prior to the start of service implementation.

Question 5: What is the Purpose of the WIFI?

Response: The contractor will be providing internet, not WIFI service.

Question 6: Who are the anticipated users?

Response: Students and staff will be utilizing the services.

Question 7: What funding sources are being used for this project?

Response: Federal funds will be utilized.

Question 8: Is this part of the COVID tracing program?

Response: No.

Question 9: Can you please expand on what type of Internet security, if any, is needed for this network?

Response: VIDE will be doing the filtering while ISP continue their normal operation of security.

Question 10: Are we to connect this to any of the existing services at these sites?

Response: No.

Question 11: Will this WIFI connect with existing or future WIFI networks? If so, is this a design that we design and build for future networks?

Response: There is a sole implementation of service to this environment.

Question 12: Are service providers going to need to provide Access Points and WIFI infrastructure?

Response: You are only providing internet service.

Question 13: What is the anticipated number of users utilizing these hot spots per location? Per access point?

Response: There is no designated number of users per device capacity. You are only providing an Internet Connection.

Question 14: Are backups and redundancies required? Please provide details relating to speeds and technologies expected/required?

Response: Redundancy is only by ISP's operation processes.

Question 15: Is the use of the VINGN Network required or will it impact scoring negatively?

Response: No, it is not required and will not impact scoring in any way. The RFP states VINGN Fiber or equivalent.